

Electronic prescriptions easier to manage with new My Script List

Fred IT Group launched a new digital script list, called My Script List, this week to provide pharmacies with a complete list of all of a patient's current prescriptions and repeats for the first time.

My Script List was launched in Tasmania on Thursday 22 April. It will be rolled out to the remaining states and territories by the end of May. The new digital list will make it significantly easier for pharmacists to help patients identify the correct electronic prescription, removing concerns about patients losing prescriptions, or having to locate the right prescription or digital token.

According to Joseph O'Malley, Pharmacist and owner of Westside Pharmacy in Ulverstone, Tasmania, and Director of Pharmaceutical Defence Limited:

"My Script List has provided us with better visibility of our patients' current prescriptions. This helps us to reduce the pressure that patients experience, as they no longer need to worry about remembering their scripts or sorting through tokens on their phone. Instead, they simply come in and talk to us and let us manage their prescriptions. My Script List has also removed the need to keep scripts on file, so is much easier to manage than printing and filling paper prescriptions."

Electronic prescriptions were launched in Australia in May 2020 with a digital token method (the electronic prescription sent by the doctor to a patient's email or phone) alongside the existing paper prescription. In the six months since launch:

- More than 6.5 million electronic prescriptions have been created and 4.2 million dispensed
- 17,227 doctors have created an electronic prescription
- 5,469 Pharmacies have dispensed an electronic prescription

My Script List is a Department of Health conformant Active Script List (ASL). It works alongside the token method and the original paper prescription. Whilst the token method generates a separate token for each prescription and repeat, My Script List combines the patient's electronic prescriptions in one digital list.

According to pharmacist and CEO of the Fred IT Group, Paul Naismith, "My Script List will substantially reduce the administrative burden associated with managing and dispensing prescriptions. This is extremely important for pharmacies that are supporting patients with multiple prescriptions and chronic health conditions. It means that pharmacists can therefore spend time where they need to – supporting the health care needs of their patients."

My Script List was created in partnership between Australia's two prescription exchange services - eRx Script Exchange and MediSecure - and will be available to all pharmacies across Australia as other dispensing vendors integrate to the MySL. Patients can contact their pharmacist or GP to activate their My Script List.

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In the coming month Fred is also set to launch WhatsApp access for patients who have a My Script List. This will increase flexibility in how they order and manage prescriptions from their local pharmacy. Fred is also working with several medication management apps (including MedAdvisor, Medmate and myPharmacyLink) to allow patients to be able to access and view their My Script List.

For further information:

- My Script List (MySL): mysl.com.au
- Accessing MySL with MedView Flow: medview.com.au/flow
- Information about the My Script List service for Patients and Carers: mysl.com.au/#patients

Information and resources on electronic prescriptions for patients and healthcare providers are available on the Australian Digital Health Agency website.

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About Fred IT Group

Fred IT Group is Australia's largest provider of Pharmacy IT solutions servicing more than 3000 pharmacies. The company was launched out of a deep commitment to the role of technological leadership in improving patient outcomes whilst making it easier and more efficient for health professionals to run their business. Fred's technological leadership during its 29 years has included investment in and launch of a number of ground breaking systems for health professionals. These include Fred NXT, Australia's first cloud based management platform developed specifically for pharmacy, eRx Script Exchange, Australia's first and largest national electronic prescriptions exchange, and MedView, the national cloud based platform that hosts a range of eHealth applications to enable better medications management for patients and their health professionals.

About eRx Script Exchange

eRx Script Exchange is Australia's first and largest national prescription exchange service (PES), connecting more than 31,000 prescribers and 5,400 pharmacies. eRx helps to improve health outcomes through providing a safer and more efficient dispensing process.

MedView is powered by eRx, a wholly owned subsidiary of Fred IT Group, Australia's largest provider of IT solutions to pharmacy. Fred's leadership and commitment to medication management has seen them invest in and deliver a number of innovations for health professionals including the National Prescription and Dispense Repository (NPDR), SafeScript – Victoria's real-time prescription monitoring (RTPM) system and the National Data Exchange (NDE).