

Western Australia dispenses first electronic prescription

Western Australia successfully prescribed and dispensed its first paperless electronic prescription yesterday, bringing Australia's health care system one step closer to the successful national delivery of electronic prescriptions.

Plaza Medical Centre and Wizard Pharmacy achieved the State's first electronic prescription which was prescribed and dispensed in Kalgoorlie.

According to Elise Wheadon, pharmacist at Wizard Pharmacy, who were recently named winners of the 2020 Pharmacy Guild – Excellence in Professional Innovation, “The developments of the past six months have highlighted how much pharmacy, working along with other health professionals, can do to provide greater flexibility and health safeguards for patients, particularly for vulnerable patients. We were delighted to work with Plaza Medical Centre on achieving the first electronic prescription and progressing digital health here in Western Australia.”

Yesterday's successful electronic prescription occurred using Best Practice's medical software system, prescription exchange service eRx Script Exchange, Fred NXT Dispense and MedView Flow. It was based on the “token” model, where the doctor sends the electronic prescription token to the patient by SMS or email. The patient then forwards or presents their electronic prescription token to their chosen pharmacy for dispensing.

Pharmacist and CEO of Fred IT Group, Paul Naismith said, “The introduction of electronic prescriptions in Western Australia is a terrific example of collaboration and leadership spanning pharmacy, health and software vendors. A fully digital network will deliver significant benefits for pharmacy and pharmacy patients, and it is extremely gratifying to see Western Australia ready to go with national electronic prescribing. I am proud of Fred's role - along with our partners - in providing leadership and dedication to achieve this important change.”

Media queries: David Freemantle, General Manager, eHealth, Fred IT Group **M** 0417 398 726

About Fred IT Group

Fred IT Group is Australia's largest provider of Pharmacy IT solutions servicing more than 3000 pharmacies. The company was launched out of a deep commitment to the role of technological leadership in improving patient outcomes whilst making it easier and more efficient for health professionals to run their business. Fred's technological leadership has seen it invest in and launch a number of groundbreaking systems for health professionals, including Fred NXT, Australia's first cloud based management platform developed specifically for pharmacy, eRx Script Exchange, Australia's first and largest national electronic prescriptions exchange, and MedView, a consolidated medications picture available via the desktop.

About eRx Script Exchange

eRx Script Exchange is Australia's first and largest national electronic prescriptions exchange (PES), connecting more than 25,000 prescribers and 5,100 pharmacies. eRx helps to improve health outcomes through providing a safer and more efficient dispensing process.

MedView is powered by eRx, a wholly owned subsidiary of Fred IT Group, Australia's largest provider of IT solutions to pharmacy. Fred's leadership and commitment to medication management during its 27 years has seen them invest in and launch a number of innovations for health professionals including the National Prescription and Dispense Repository (NPDR), SafeScript – Victoria's real-time prescription monitoring (RTPM) system and the National Data Exchange (NDE).