

17 March 2020

Launch of Australia's first pharmacy dispensing workflow for electronic scripts

Leading Australian pharmacy groups sign on so that member pharmacies can provide patient choice in prescription management

eRx Script Exchange is launching a new workflow tool to help pharmacies manage the dispensing changes which will occur with the introduction of electronic prescribing in Australia in 2020.

Electronic prescribing means that patients will be able to present their prescription electronically using a mobile phone, email message, or other pharmacy app, in addition to the traditional paper script.

The new workflow platform – called **MedView Flow** – addresses this problem by bringing paper-based and electronic scripts into the one electronic workflow (or queue). It has been developed to ensure that all Australian pharmacies can embrace electronic prescribing whilst continuing to provide efficient and safe care, regardless of whether patients present their script electronically or via paper.

According to pharmacist and CEO of Fred IT Group, Paul Naismith, "Fred has invested heavily in the development of MedView Flow to support Australian pharmacy's transition to a contemporary, digital healthcare environment. We want to ensure that all Australian pharmacies can be on the front foot with this change, both meeting the Australian government's expectation that pharmacies are ready and offering their patients the convenience digital scripts deliver."

"Fred strongly supports Australia's move to electronic prescribing, which brings real flexibility for pharmacy patients to decide how they want to present their scripts. In the current climate where health efforts are focused on slowing the spread of COVID-19, we expect that the flexibility of being able to present scripts electronically will be an important support to pharmacies and customers."

"Electronic prescribing extends safety measures such as the electronic transfer of prescriptions that help reduce potential medication errors and contribute to better sharing of real-time information between healthcare professionals. Ultimately it will also significantly reduce the paperwork that health professionals deal with."

Leading Australian pharmacy groups Priceline, Amcal, Guardian, Discount Drug Stores, Advantage and Ventura Health have committed to introducing MedView Flow so that their member pharmacies can provide patients with choice in their prescription management.

MedView Flow is a cloud-based workflow tool which can be used with any dispensing software. It will be made available FREE of charge (for up to 5 devices) so that all Australian pharmacies, including independent pharmacies, can be ready when their first patients present with a fully electronic script.

To find out more or to register, please visit www.medview.com.au/flow

Media queries: David Freemantle, General Manager, eHealth, Fred IT Group M 0417 398 726

About eRx Script Exchange

eRx Script Exchange is Australia's first and largest national electronic prescriptions exchange (PES), connecting more than 25,000 prescribers and 5,100 pharmacies. eRx helps to improve health outcomes through providing a safer and more efficient dispensing process.

MedView is powered by eRx, a wholly owned subsidiary of Fred IT Group, Australia's largest provider of IT solutions to pharmacy. Fred's leadership and commitment to medication management during its 27 years has seen it deliver a number of innovations for health professionals and government including the National Prescription and Dispense Repository (NPDR), SafeScript – Victoria's real-time prescription monitoring (RTPM) system and the National Data Exchange (NDE).